

# MONITOR COOPERATIVE TELEPHONE COMPANY membernewsletter

"Monitor's Mission is to deliver reliable, global communication links to our local community"

1st Quarter 2017

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## Join Us at the Open House

Wednesday March 8th, 2017 at 6:30pm

The 2017 Open House will be based on educating our members. Plus, the newest and greatest technology! Monitor Cooperative Telephone's employees will be present to answer any questions and/or concerns; from phone and broadband service to paying your bill online. We will be available and eager to answer all your questions. We look forward to seeing you!

## Annual Meeting

Wednesday, March 8, 2017 at 7:00pm

Monitor Cooperative Telephone will be holding the Annual Meeting of the cooperative members on Wednesday, March 8, 2017th at 7pm. The meeting will be held in the upstairs conference room at the business office, located at 15265 Woodburn Monitor Rd NE, Woodburn, OR 97071. This is an important event for the Cooperative, as members hear about the financial health of company, get election results, meet their elected Board of Directors, hear about the company's projects from the General Manager, and meet the staff. 2668 It's also a great time to meet and visit with your cooperative friends and neighbors!

All active members will soon receive an official notice of the annual meeting in the mail, and a separate mailing containing the election ballot for the upcoming election for the Board positions # 3 and # 4.

Mark your calendars to join us. Food and refreshments will be served. We hope to see then!

## Shared On-Call Services

Effective in 2017, Monitor Cooperative Telephone will be sharing on-call services with ColtonTel.

In an effort to cut costs, both companies are teaming up to share the after-hours and weekend on-call duties.

You can expect the same great service you have always received with some friendly, new faces. ColtonTel technicians have a combined 33 years of experience, and are more than capable of fixing any issue you might have with your phone or internet services.

We are very excited about this new venture, and as always, with a cooperative, any time we can save money it is passed on to you, the customer.

# 2017 FRS Youth Tour — A Once in a Life-Time Opportunity!

Essay's due by 4pm, March 24, 2017

The FRS Youth Tour is one of the highlights in Monitor Cooperative Telephone's year, as one local high school student is given a unique opportunity to tour our Nation's Capital. 2799 Hosted by the Foundation for Rural Services, students from across the country come together to get an inside perspective of the telecommunications industry, receiving educational sessions on "The World of Telecommunications" and "Looking Into the Legislative and Governmental Process". The agenda also includes touring the Smithsonian Museums, War Memorials, U.S. Capital, Library of Congress, U.S. Supreme Court, Mount Vernon, and national monuments.

This event is available to students who are immediate family members of an active Monitor Cooperative Telephone member, living in the 634 prefix. Students must be high school age 16 or 17 years at the time of the Youth Tour (June 3 – June 7, 2017). To apply, students must submit a completed application and a 200-word essay describing the advantages, benefits and opportunities that Monitor Cooperative Telephone's Broadband has on their high school education.

The application form is on the website [www.monitorcoop.com](http://www.monitorcoop.com), or are available at the business office. For more information, please call (503) 634-2266 for more information.





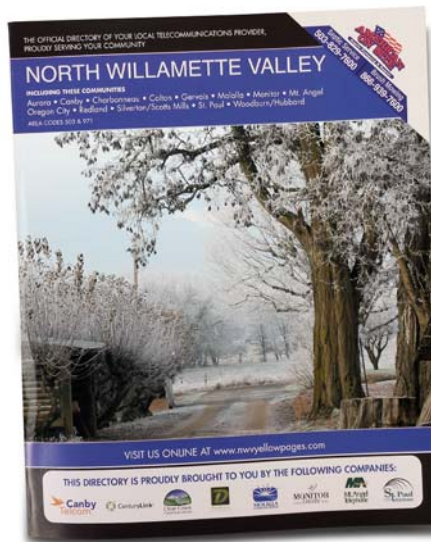
Wi-Fi is simply an alternative to network cables, as a way to connect devices of a local area network.

The number of devices you have connected to a Wi-Fi router also makes a difference. Wi-Fi has limited radio frequency spectrum (“bandwidth”). Because of this, too many devices trying to use it at once can cause a traffic jam, leading to slower speed. Wi-Fi is just one way to bring internet to a device.

Deadline date of February 24, 2017

The North Willamette Valley phone directory has been a great source for many Monitor Telephone customer, whether they need to look up a phone number in the white or yellow pages, or publish their own residential or business numbers.

Did you know that, for a small monthly fee, you can remove your address from the phone book and just show your phone number? Or maybe you've been thinking about removing your name and number altogether. Now is the time to make any changes to the 2017/2018 directory issue. Please call Monitor Telephone's business office with your directory changes by February 24, 2017 at 503-634-2266.



*Want to place a business ad in the yellow pages? The sales team at Vivial, formally The Berry Company, are there to help your business get noticed, in print or online. Please contact Vivial at 1-888-268-1385.*

Calling to have underground utilities located before you dig isn't just a recommendation it's the law. Monitor Telephone reminds you to also contact Diggers Hotline for simple projects like planting a tree or shrubs, installing a deck, or putting up a new fence. You may avoid the service interruptions or physical injury that could happen if you hit electrical, gas, cable, television, or other service lines. There could be fines and repair costs. Just call the national hotline number (811) a few days prior to your project. Thank you in advance for your cooperation.



**Know what's below.  
Call before you dig.**



# 2017 MCTC College Scholarship

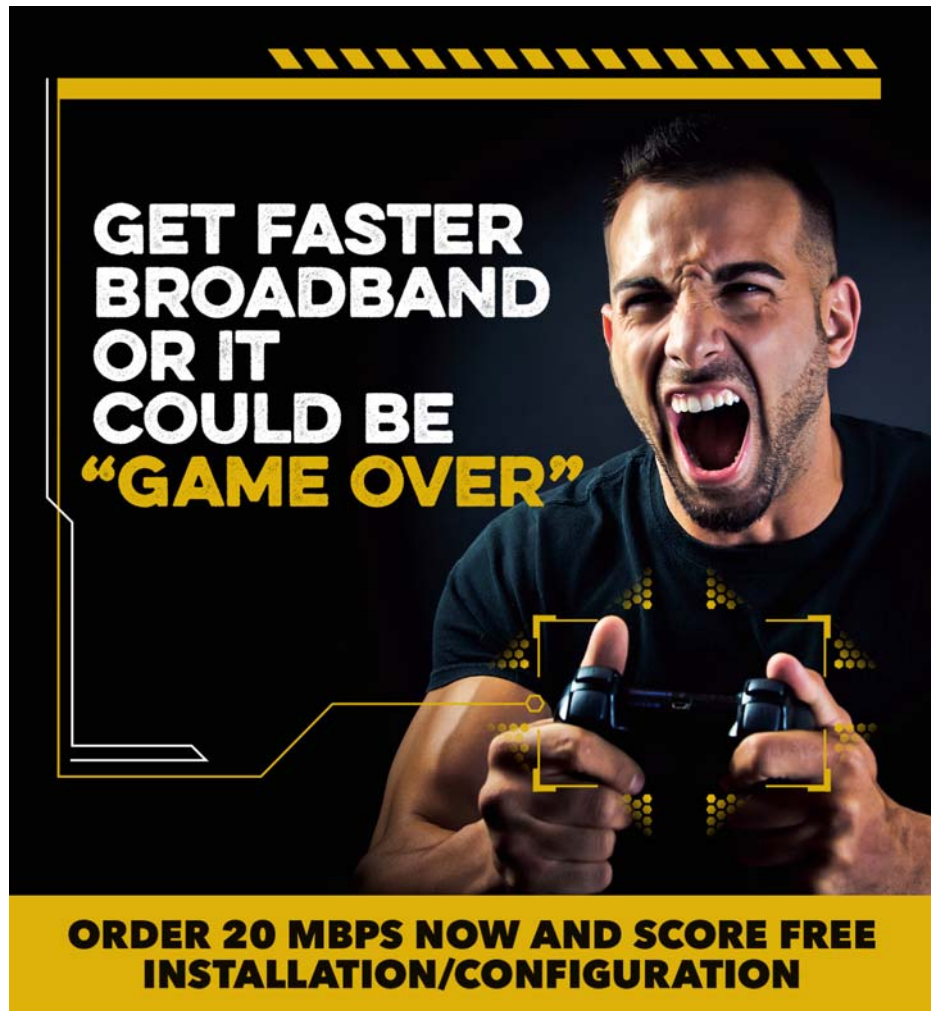
The Benefits of a College Degree  
Applications due by 4pm,  
March 31, 2017

High school students pursuing a college education today is admirable and, of course, has its benefits that often leads to a career choice and a salary. Statistics show that people with a college degree report being happier with their work, continue learning on the job, are more likely to lead a healthier lifestyle, learn how to manage their time and expenses, as well as, continue personal development. Yet, the cost of colleges can seem to outweigh the benefits.

Monitor Cooperative Telephone Scholarship will help one local student in need of financial assistance, awarding \$2,000 to their college of choice. This is a great opportunity and we encourage all to apply. To qualify, applicants must live within the 634 exchange, and is either a Co-Op member or immediate family member of a Co-Op member, on the date of the initial award of the scholarship.

The scholarship is to be used at any college, university, technical or trade school that is certified by the Northwest Accreditation Association or recognized by the National Association of Trade and Technical Schools. The selection criteria are based on educational achievement, involvement in activities, honors, awards, and career goals.

Application packets and instructions are available on our website [www.monitorcoop.com](http://www.monitorcoop.com), or call the business office at 503-634-2266.



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OR IT  
COULD BE  
"GAME OVER"**

**ORDER 20 MBPS NOW AND SCORE FREE  
INSTALLATION/CONFIGURATION**

Quicker downloads. Better streaming. More enjoyable online gaming. And so much more! Upgrade your broadband speed to 20Mb by April 30th, 2017 and you will receive \$5.00 off for 6 months. Also, you'll be entered into a drawing to win a cool prize!

**CALL NOW TO UPGRADE! 503.634.2266**

\*Service availability and Broadband speeds will depend upon location. Call us for complete details.

## Find the Hidden Phone Numbers!

We have hidden three telephone numbers inside this newsletter (last four digits only). If you locate your phone number, call the MCTC Business Office at 503-634-2266 and we will apply a \$10.00 credit to your next telephone bill.

## 2016 MCTC Board of Directors



Board Chair  
Barbara Iverson  
503-634-2672



Vice Chair  
Derek Pavlicek  
503-634-2210



Secretary/Treasurer  
Kim Guest  
503-634-2503



Director  
John Annen  
503-634-2589



Director  
Jay Augustus  
503-634-2462



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Woodburn, Oregon 97071  
Phone: 503-634-2266  
Fax: 503-634-2900  
www.monitorcoop.com

## Reminders

Check [www.monitorcoop.com](http://www.monitorcoop.com) under "COMMUNITY" for further information

### It's no secret, people love to save \$\$\$

You can save up to \$8.00 a month with a 2-year broadband contract and paperless auto pay!!! Paying us auto pay through your personal financial intuition takes time and saves you no money! Paying auto pay with us saves TIME, MONEY, and CHECKS!!!

### New informational instructions NOW on our website!

These features include how to set up your MCTC email on mobile devices and some FAQ for broadband troubleshooting!

### Payments are due by the 15th of each month!

If for any reason this payment cannot be made, please don't hesitate to call the office to make a payment arrangement. Just a quick call could save you money in reconnect fees. The communication is worth it 503-634-2266.

### Business Office Closure:

February 20th for President's Day