



Monitor Telecom 2018 Scholarship Winner!

Congratulations to Silverton High School Graduate, Olivia Pavlicek!

Monitor Telecom has awarded the 2018 \$2,000 College Scholarship to Olivia Pavlicek. Olivia, daughter of Lori and Derek Pavlicek, will be attending Oregon State University this fall, where she will be majoring in Public Health. She would like to pursue a career in Healthcare Administration, to "work with management and work behind the scenes on the business side of a hospital". She plans on applying to many different medical related offices, with the possibility of "going back to school for a

nursing degree, as some positions require a nursing background". At an early age, Olivia wanted to go into the medical field, "because we need people to help and support us... that's exactly what our society needs these days."

Olivia showed her commitment to the well-being of others, by joining the Interact Club, the Rotary Club, and the Red Cross Club, where she assisted during three blood drives each year, helping student blood donors to get back to their classes safely. She volunteered tutoring Algebra II to fellow students, helped grade and middle school girls at junior volleyball camp, and helped build a strong, cohesive team bond with her volleyball teammates, as Co-Captain throughout her three-year varsity seasons. *We wish Olivia all the best in her college career, and future endeavors!*

Capital Credit Allocation Notice

Watch for Your Notice - Mailed in August!

Every August, Monitor Telecom processes the cooperative members capital credit allocations for the previous year and a notice is mailed to the members having service that year. (example notice displayed)

Member Name & Address Allocation Year	<p>MONITOR TELECOM 15265 WOOBURN-MONITOR RD NE WOODBURN, OR 97071-8529</p> <p>MEMBER NAME STREET ADDRESS CITY, STATE, ZIP</p> <p>CAPITAL CREDITS FOR 2017</p> <p>SAVE FOR YOUR RECORDS. ANY QUESTIONS PLEASE CALL 503-634-2266.</p>	<p>NOTICE OF CAPITAL CREDIT ALLOCATION THIS NOTICE SHOWS THE CAPITAL CREDITS ALLOCATED TO YOUR ACCOUNT</p> <p>000000</p> <p>***** THIS AMOUNT MAY NOT BE DEDUCTED FROM YOUR BILL *****</p>	<p>Membership #</p> <p>Allocation Amount (Capital Credits)</p>
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The dollar amount on your notice is your share of the profit and is placed on the Cooperative books. Each member's share is determined by their individual contributions to the revenue; by purchasing telephone and internet services. It is the Board of Directors responsibility to review the financial health of the company and decide when that equity can be paid back to the members. Save your allocation notice for your records. If you have any questions or did not receive your allocation notice, contact the business office. 2692

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SMART TV WINNER!

Congratulations to James Bennett, winner of the 49" Toshiba Smart TV, for upgrading his Broadband speed in the month of May!

We'd like to thank all members who upgraded to the 50Mb or 100Mb during the month of May. Everyone wins with Monitor Telecom's great Broadband speeds and prices!



Be Safe & Secure

Using Monitor Telecom Broadband Service.

Security Cameras

Home security is a hot topic these days. More home owners are installing security cameras – inside and out! Many of them alert, record and send real time video to their phone, laptop or tablet. Whether cameras are wired or wireless, Monitor Telecom Broadband is the answer to keeping you connected 24/7. We have set up a security camera display in our front office.

Come into the office today to see the crystal-clear picture of the security camera demonstration and imagine the possibilities for your home to be safe and secure. 2134 It's another great way to use Monitor Telecom Broadband service!



Open Internet Policy

MCTC adopts this Open Internet Policy to promote the Internet as an open platform enabling customer choice, freedom of expression, end-user control, competition, and the freedom to innovate without permission.

No Unreasonable Discrimination

MCTC does not unreasonably discriminate in transmitting lawful network traffic over a customer's broadband Internet access service, subject to reasonable network management. Reasonable network management practices are set out below.

No Impairment or Delay; No Discrimination

MCTC DOES NOT:

- Discriminate among specific uses, or class of uses, of its network
- Impair, degrade or delay VoIP applications or services that compete with its voice services or those of its affiliates
- Impair, degrade, delay or otherwise inhibit access by customers to lawful content, applications, services or non-harmful devices
- Impair free expression by actions such as slowing traffic from particular web sites or blogs
- Demand pay-for-priority or similar arrangements that directly or indirectly favor some traffic over other traffic
- Prioritize its own application, services or devices or those of its affiliates

No Blocking

MCTC does not block lawful content, applications, services, or non-harmful devices, subject to reasonable network management. Network management practices are set forth below.

Use of Network

In no case will MCTC discriminate among customers on the basis of the type of content, applications, services or devices which the customer uses.

If you would like read the full Open Internet Policy, please visit the website www.monitorcoop.com and go to Quick Links menu at the bottom of the page.

Monitor Telecom received a big THANK YOU from Scotts Mills School for the donated sports bags filled with lots of goodies for Scotts Mills Annual Raffle and Silent Auction Fund raiser. The proceeds are used by the Parent Teacher Community Club to purchase equipment, books, field trips and special assembly programs.

Save with Broadband Only!

Internet service without a phone line.

BASIC 10M – slow package\$69.95
SUPER 50M – average package\$84.95
ULTIMATE 100M – fastest package\$104.95

SAVE MONEY and drop your phone line!!

The average member saves about \$20 a month switching to our broadband only service. Call us today at 503-634-2266 to see how you can save.



Forfeiture of Capital Credits

Members We Can't Locate

Monitor Telecom forfeits member's Capital Credits that have not been claimed 4 years after the check disbursement. We make every effort to locate and contact members, however due to changes, moves and circumstances, we are unable to locate many members. If you know someone on the list below, please call the business office. We appreciate your help!

ACE INC	HANCOCK, GINGER
AFONIN, VIC	HASKETT, KRISTEN
ALAGOZ, KIRIL	HERNANDEZ, BLANCA
ALDACO, ANTONIO	HERNANDEZ, JOSE L
ANFILOFIEFF, IVAN	HERNANDEZ, MARIO
ANFILOFIEFF, VITALY	HOPKINS, EMILY
AREVALO, ROSALINDA	IVANOV, FEODOR
AVILA, ANTONIO	JOHNSON, JOHN W
AYALA, HORTENCIA	KAHLE, KATIE
BARSUKOFF, NICOLAI	KAMIS, LISA
BATTIN, PATRICIA	KASACHEV, VASILY
BROWN, HOLLY	KAUFFMAN, CHRISTOPHER
BROWN, KEN	KRASKOV, ANNA
BURKOFF, DEMETRY	KUZMIN, PETER
BURKOFF, EFIM	LAKE, BRUCE
CANTU, JOSEFINA	LARIOS, ROD
CARTER, JUDY	LEIBY, CHRIS
CASSAR, KARYN	LEVER, JENNIFER (NOW GILLER)
CATANIA, LAURA	LIU, NANCY
CENTRAL TELEPHONE	LOPEZ, HIPOLIO
CHASCHIN, JOE	LOUGH, JENNIFER R
CHAVEZ, MARIA	MAMETIEFF, FETINA
CHERNISHOFF, ELENA	MANDARA, , LELAND
CHERNISHOFF, GREGORY A	MANUEL, JOSE
CHERNISHOFF, TIM	MARTUSHEV, KALIN
CIOCANE, VIOREL	MEDINA, SOCORRO
COOK, JAMIE	MELENDEZ, SIMPLICIO
COSSIO, JUAN ANTONIO	MENDOZA, MARIA
CROSS, MIKE	MICHELS, KATRINA K
D'ANGELO, VICKI	MINA, FILBERTO
DAMITZ, GREG	MONITOR INN
DEANDO, FRANCISCO	MONITOR INN
DUDLEY, JAMES R	MONITOR MARKET & DELI
EFIMOFF, EFROSINIA	MONITOR MARKET & DELI
EGOROFF, AFANASY	MOODY, GREG
ESCOBAR, JOAB	MOOTS, ARLYN
ESCOTO, FAUSTINO V	MORRIS, BRAD
EXELIXIS PLANT SCIENCES INC	MORTENSON, RICKY
FARNSWORTH, LLOYD	MUSSER, VICKI L
FERRELL, KELLIA	O'LEARY, ART
FOUR MILE NURSERY LLC	ORTIZ, DONATO
GAONA, CONTRERAS SALVADOR	OVCHINNIKOV, GERMAN
GARCIA, BELEN A	OVCHINNIKOV, TONY
GIRON, ADOLFO	OVERTON, RANDY
GONZALES, JESUS	PACHECO, JUDITH
GUNDERSEN, DOROTHY	PANIAGUA, MARIO
HAMMER, NANCY	

PEDERSON, JOANN
RAMIREZ, CATALINO
REUTOV, RAISA
REUTOV, STEVE
RIOS, FERNANDO
ROBERT LESTER'S TRANSPORT
ROGERS, GUY
ROJAS, CRISTO
ROSAS, PABLO
SALAZAR, MANUEL
SANCHEZ, AGUSTIN RAMIREZ
SANTANA, JOSE
SCHAFFNER, JUDY
SCHAFFNER, KEVIN
SCHMUTZ, KHANDRA
SHODIN, JOE L
SIMONEAU, PETER
SNEGIREV, MARK
SOUTHWICK, KATHRYN
STAHL, TERESA
STAROOBRIADEHESKAYA
STUDDERT, SHARON
STUTZMAN, TODD
SUTTON, MARVIN B
SWAN, SHARON
SWARTZ, JAY
SWEETON, SHEILA
SWIGER, MICHAEL
THAYER, ROY
THE LITTLE BA TAVERN
TIPIKIN, ALEXEY
TORAN, IRINA
TORAN, IRMEYL
USOLTSEFF, FEDOSIA
VALLEY PAYPHONES
VAN DER MEER, SAKO
VASQUEZ, ROMAN
VAZQUEZ, LEILANI
VSHIVKOV, MAX
WANG, PETRA
WARD, HEIDI
WEBBER, ROBERT
WEST, SHANNON D
WESTCO PAINTING
ZAWICKI, DAVID N
ZEMANEK, MILTON

NW Valley Directory

The North Willamette Valley phone books have been mailed; extra copies are available at the business office. This year's directory features "Sunsets in the Willamette Valley". Congratulations to Monitor resident, Barbara Iverson, for submitting the chosen photo for the cover. For on-line directory listings, visit our website www.monitorcoop.com.

If you have any questions regarding the directory please call 503-634-2266.

Access Recovery Charge (ARC)

The Federal Communications Commission (FCC) proposed a decrease on the Access Recovery Charge (ARC) from \$2.89 to \$0.89 per month on residential lines and was effective July 1, 2018 on Monitor Telecom customers' statements. The ARC is designed to recover increased network costs for the access circuits used to provide service to customers. 2449

REMINDER!

There are regulatory charges on your Monitor Telecom statement that we pass on to Federal & State agencies, including the ARC, FUSC (Federal Universal Service Charge), RSPF (Residential Service Protection Fund) and OTAP/FTAP (Oregon/Federal Telephone Assistance Programs). **Monitor Telecom does not keep this revenue, nor profits from it.** If you have any questions, please call the business office at 503-634-2266.

NEW CUSTOMERS

– MONITOR TELECOM WELCOMES YOU!

AUGUST IS A GREAT TIME TO START SERVICE WITH MONITOR TELECOM!

SCHOOL IS IN THE AIR - NEW CLOTHES, NEW SUPPLIES AND NEW PHONE / INTERNET SERVICES WITH MONITOR TELECOM FIBER TO THE HOME! THROUGHOUT THE MONTH OF AUGUST, ALL NEW OR RETURNING* CUSTOMERS STARTING PHONE AND/OR BROADBAND SERVICE WILL GET A DISCOUNT!

YOU'LL GET:

- **NEW CONNECTION FEE WAIVED – A SAVINGS OF \$30**
- **GET THREE (3) MONTHS (PHONE AND/OR INTERNET) SERVICES AT 1/2 PRICE – SAVINGS WILL VARY \$\$**
- **GET WI-FI ROUTER (INCLUDED WITH BROADBAND SERVICE) – VALUED AT \$150**

CALL US TODAY TO START SERVICE AT 503-634-2266 AND SAVE!

*PROMOTIONAL OFFER APPLIES TO RETURNING CUSTOMERS NOT HAVING SERVICE WITHIN 6 MONTHS FROM LAST DISCONNECT DATE

SAVE BIG \$\$\$



**Know what's below.
Call before you dig.**

Find the Hidden Phone Numbers!

We have hidden three telephone numbers inside this newsletter (last four digits only). If you locate your phone number, call the Monitor Telecom Business Office at 503-634-2266 and we will apply a \$10.00 credit to your next telephone bill.

2018 Monitor Telecom Board of Directors



Board Chair
Barbara Iverson
503-634-2672



Vice Chair
Derek Pavlicek
503-634-2210



Secretary/Treasurer
Kim Guest
503-634-2503



Director
Jay Augustus
503-634-2462



Director
John Lever
503-634-2770

Reminders

Check www.monitortelecom.com for further information

Payments Due

Payments are due upon receipt of your monthly statement. Any payment received after the 15th of month may be subject to a late charge. For those of you who pay online through your bank, keep in mind that it takes time for these payments to process. If you are interested in signing up for our online bill pay – give us a call at 503-634-2266. It is a great way to save time and money!

Office Hours

Office hours are 8:00 a.m. to 4:00 p.m. weekdays except holidays. Someone is always available during these hours to assist you. If you call the office after hours, you will receive an automated message giving you options to leave a general message for the office or you can be directed to our answering service if you have a trouble call.

Notary Service

We offer free notary service at the business office and it is not limited to members only. We recommend you call ahead to ensure the notary is in before you come over. Call us at 503-634-2266 between 8:00 a.m. to 4:00 p.m.

Business Office Closure:

September 3rd for Labor Day

*We wish everyone
a safe and happy holiday!*

MONITOR
TELECOM

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