

## **Privacy Policy**

This web site (this "Site"), is provided to you by MONITOR COOPERATIVE TELEPHONE COMPANY's (Monitor) privacy policy as described in this policy statement applies to information that Monitor may collect through this Site. While this policy should be read in conjunction with Monitor's other Internet-related service agreements, this policy is intended to apply to Monitor's privacy policy as it is practiced on this Site. You may have other privacy rights not discussed in this policy statement related to your rights as a subscriber of cable services, such as those rights under the Cable Communications Policy Act, 47 U.S.C. Â§551.

Questions regarding Monitor's privacy policies can be directed to Monitor by writing to us at:

MONITOR COOPERATIVE TELEPHONE COMPANY  
15265 Woodburn Monitor Rd. NE  
Woodburn, OR 97071  
Attn: General Manager/President

## **Information Collection and Use**

A special note about children: Monitor does not knowingly collect personally identifiable information from children under the age of thirteen and does not wish to collect any such information. It is Monitor's view that children should always get permission from their parents before sending any information about themselves (such as their names, e-mail addresses, and phone numbers) over the Internet or through other means of communication, whether to us or to anyone else.

To make use of some features on the Site, visitors may be asked to provide certain personally identifiable information. We may ask, for example, for your name, e-mail address, and zip code, information regarding your product selections, and information on your personal interests as they relate to Monitor's service offerings, (such as your preferences for television viewing, sports, personal finance, and the performing arts). In some instances, the information you provide may be necessary for us to provide to you service or product requests you have made or to provide you with service and product information that you may have requested. We may also use information you provide to offer you a more personalized web site visit, to tailor this Site to your interests, to make our products and services more useful to you, and to contact you regarding other products and services that we think you might find of interest. In the event you agree to submit any personally identifying information over this Site, Monitor (i) will use the information for the purposes described at the time you submit it (for example, your name, address, telephone number, and e-mail address provided while ordering one of our products or services will be used in connection with the processing and fulfillment of your order) and (ii) may use the information to contact you to make you aware of other products and services of interest. Of course, if you want to remain completely anonymous, you're still free to take advantage of the publicly available content on the Site without registration.

Monitor may use tools such as "cookies" that remember certain information in order to enhance your subsequent visits to this Site. "Cookies" are small data files sent to your browser and stored on your hard drive. We may use cookies to offer customized services

and collect information on Internet usage. These files do not collect personally identifiable information about you.

### **Third Parties**

Third parties displayed on this Site or that this Site links to, may also collect information about you. Monitor does not control these third parties, and you must check their privacy policy to see whether and how it uses your information. Remember, you can set your browser to disable cookies. Also, if you are concerned about cookies you may be able to opt out of many major advertising networks' use of cookies at [http://www.networkadvertising.org/optout\\_nonppii.asp](http://www.networkadvertising.org/optout_nonppii.asp).

Other than information you voluntarily provide to us through this Site, any information we collect will be used in an aggregate, non-personally identifiable form to, among other things, measure the use of this Site and determine which products and services are the most popular with this Site's visitors.

### **Other Web Sites**

This Site may include links to other web sites. Monitor does not control the privacy policies of others' web sites. The privacy policy of these non-Monitor web sites will be governed by the privacy policy of the operator of the web site you're visiting. That policy may differ substantially from Monitor.

### **Security**

All information gathered on this Site is stored by Monitor and its Internet service provider. Monitor takes the security of your information seriously. However, no security system is impenetrable. Monitor cannot guarantee the complete security of information collected on this Site, nor can Monitor guarantee that information you supply won't be intercepted while being transmitted to us over the Internet. Again, if you are concerned about the security of your personally identifiable information collected via this Site, please do not submit or post any information to Monitor via this Site.

### **Changes to this Privacy Statement**

Monitor may change its privacy policy from time to time and at its discretion. All changes will be posted on this Site. By continuing to use this Site after changes are posted, you accept and agree to Monitor privacy policy, as modified. You understand that changes posted to this Site may affect Monitor's privacy policy at any time and without notice to you, and you further agree to keep yourself apprised of any such changes.