

Monitor Telecom’s Scholarship Winners 2024!

Congratulations to Joanne Noordam and Bailie Inskeep!



Joanne Noordam!

Monitor Telecom has awarded a \$2,000 college scholarship to Joanne Noordam, daughter of Flora and Marinus Noordam. She will attend The Master’s University this fall and will major in Business Administration with a focus in accounting. Her reason for choosing a business college is that it will help her gain knowledge, experience, and build credentials in pursuit of owning a financial business.

Growing up on a local dairy farm, Joanne was immersed in working early hours on the family’s farm, feeding the calves, and taking care of the cows. As a 4-H member for nine years, she raised her own sow livestock, running a breeding program that produced grand champions, as well as learning the hard challenges of losing litters. Her responsibilities increased on the farm as she obtained tractor certifications to operate machinery and work independently in the fields. She relates, “Through all these experiences I have learned how to make myself a valuable contribution to an operation, adapt to change, and discipline myself in my work.”

As a graduate of Silverton High School, Joanne has an aptitude for science and math, receiving honors in the Scholastic Excellence in Science, Accelerated World History, and 4.0 achievement award. She participated in sports, FFA (Future Farmers of America), and volunteered her time in many school and community projects. Lastly, she has obtained honors in the business program and class valedictorian! Joanne has shown traits of “dedication, adaptiveness, and passion.”



Bailie Inskeep

Monitor Telecom has awarded a \$1,000 college scholarship to Bailie Inskeep, daughter of Emily and Jeremy Inskeep. Bailie has a dual enrollment at Summit Salon Academy and Chemeketa Community College. She aspires to start a hair salon business and work as an early childhood teacher.

Throughout her high school career at Canby High, Bailie was heavily involved in theater and choir, placing high in national competitions, competing in the international thespian competition, as well as taking on the lead role her school stage production. She also was a class adviser early on, which enhanced her leadership skills in helping and encouraging class peers. These experiences taught her “so much patience, work ethic, and a desire to help people.”

On top of a full course schedule and keeping up class requirements, Bailie also worked various jobs after school, namely a sub shop, sales associate and a teacher’s assistant at a pre-school learning center. Bailie has demonstrated a love of learning and a level of commitment to succeed in college and beyond.

Congratulations Joanne and Bailie! We wish you a bright future!

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Great Customer Service

Great customer service is key to any successful business. It involves consistently exceeding customer expectations by providing reliable service, knowledgeable assistance, quick response time, and a friendly attitude.

It is our goal to develop a customer-centric culture which means personalizing solutions for each customer’s needs. Communication is also crucial to ensure customers are well-informed, as well as listening to their issues, ideas, and feedback. Furthermore, creating a positive, memorable customer experience fosters loyalty, trust, and a strong Cooperative! Here are a few of our favorite comments...

“We are thrilled with the quick trouble response today. It totally blew us out of the water that within 10 minutes of reporting the issue, the Monitor Telecom truck showed up!”

“You made my day for getting the internet issue working so early in the morning!”

“The technician brought the extender to my house, installed it and got my issue solved to work from home. He was very helpful and polite.”

The Monitor Telecom Board and staff greatly appreciate and value our members. You are the foundation upon which our success stands. We welcome your thoughts, opinions, and comments on how we’re doing. Thank you for being great cooperative members! We are here for YOU!

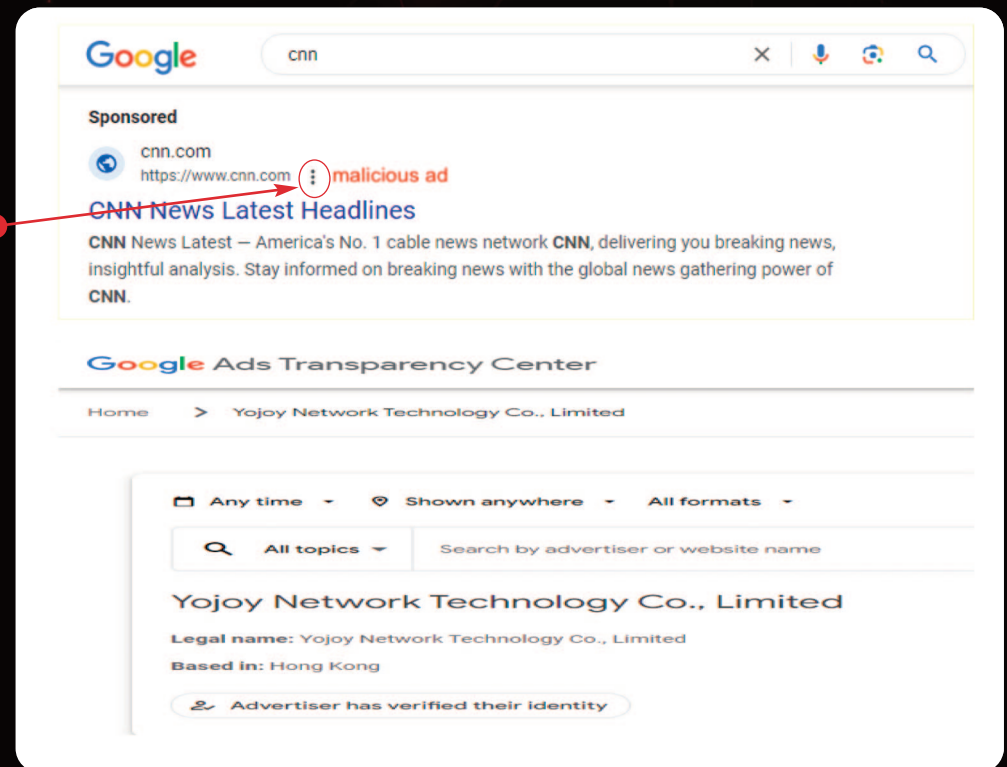
Look Out for Potential Scams In Sponsored Search Results

In the digital age, it's crucial to be vigilant about potential scams, especially in sponsored search results. These results, often appearing at the top of your search page, are paid advertisements.

While many are legitimate, some may be deceptive or fraudulent. Scammers buy and use sponsored results to lure unsuspecting users to malicious sites, offering too-good-to-be-true deals or masquerading as reputable businesses. To protect yourself, always verify the website's URL and ensure it matches the official site of the business. Be wary of requests for personal information or immediate payment. Remember, if a deal seems too good to be true, it probably is. Stay informed, stay skeptical, and stay safe online.

A Google search engine will have three dots next to the sponsored URL. (circled in red) At right is an example of a sponsored result for CNN. Clicking on the dots will reveal the real advertiser. (please note that the "malicious ad" has been added for educational purposes). Now it shows the advertiser information revealing that it's not the legitimate owner of the brand, but instead a company called Yojoy Network Technology Co., Limited.

These malicious FAKE paid ads can redirect you to "tech support scam" websites that make you believe you have been hacked and supply a FAKE Microsoft Windows Support phone number. Once you call, these tech support scammers will convince you to pay hundreds (or thousands) of dollars to remove bogus malware. Don't be fooled. Stay safe when surfing the web!



Calix Outdoor Mesh Extender

Looking for an outdoor solution to extend your wireless network?

The Calix Outdoor Mesh Extender may be the answer. This weather resistant unit is the perfect addition for your outdoor summer gatherings – from patio, pool, porch, barn and beyond. The GigaSpire Blast u4hm is the next generation, dual-band outdoor Wi-Fi 6 mesh system, that will bring high-bandwidth services outdoors.

For pricing or more information, please call Monitor Telecom at 503-634-2266 to see if the Calix Outdoor mesh extender is right for you!





Allocation Notices

Monitor Telecom has mailed out the allocation notices to all members who had service in the year of 2023. The dollar amount on your notice is your share of the profit and is placed on the Cooperative books. Each member's share is determined by their individual contributions to the revenue through purchasing telephone and internet services. This benefit truly shows that you, the member, share in the financial success of the cooperative! Please save your allocation notice for your records.

For questions or concerns, please contact Kattie at 503-634-2266.

Do You Still Need Your Landline?

The decision to keep or drop your landline is a personal one and depends on your specific needs and circumstances. It's important to weigh the pros and cons before making a decision. Dropping your landline can lower your monthly bill, as well as stop those annoying scam calls.

**DROP
YOUR
LANDLINE
AND SAVE!**

NEED MORE SPEED WINNER!



CONGRATULATIONS

**TO CREATIVE ELECTRIC, LLC
ON WINNING THE \$150 AMAZON GIFT
CARD FOR UPGRADING TO A HIGHER
BROADBAND PACKAGE.**

**MONITOR TELECOM OFFERS RELIABLE,
HIGH SPEED INTERNET, WITH UNLIMITED
ACCESS, AT COMPETITIVE PRICING.
50M - \$84.89, 200M - \$99.95, AND FOR
AN OPTIMAL CONNECTED EXPERIENCE,
CHECK OUT OUR LATEST GIG SERVICE
AT \$127.00⁰⁰ MONTH.**

**IF YOU NEED HELP IN DETERMINING THE
RIGHT SPEED FOR YOUR HOUSEHOLD,
PLEASE CONTACT THE BUSINESS
OFFICE AT 503-634-2266.**



National Night Out 2024

The National Night Out will be held the evening of Tuesday, August 6, 2024, from 6:00pm to 7:30pm at the Monitor Fire Station, located at 15240 Woodburn Monitor Rd NE, Woodburn, OR 97071.

This event is sponsored by Monitor Telecom, hosted by the Monitor Community Group! Please direct any questions or to get more information go to monitorcommunity@yahoo.com or visit the Facebook page for the Monitor Oregon Community. Come join friends and neighbors for a night of food and fun!

**GO BIG
GET A GIG!**

**ARE YOU READY TO LEVEL
UP YOUR BROADBAND
SPEED TO A GIG SERVICE?
MONITOR TELECOM'S TOP TIER GIG
SERVICE WON'T DISAPPOINT. THIS
SUPER-FAST SERVICE, PRICED AT
\$127.00⁰⁰ MONTH, EXCELS IN QUALITY
AND IS EASY ON THE WALLET. CALL THE
BUSINESS OFFICE TO REQUEST YOUR
GIG SERVICE TODAY!**

Statement of Nondiscrimination

Monitor Telecom is an equal opportunity provider and employer.

If you wish to file a discrimination complaint or learn more, please visit the USDA website: http://www.ascr.usda.gov/complaint_filing_cust.html. The website will give you the option to connect with them via telephone, email, or chat. If you have any questions about our nondiscrimination compliance efforts, please contact the business office at 503-634-2266 and ask to speak with the general manager, Geri Fraijo.



Supporting School Functions

Giving back to local schools means investing in the education of our students. To help in this endeavor, Monitor Telecom donated a gift basket to support the Scotts Mills Parent Teacher Community Club's bingo, raffle, and silent auction fundraiser. This event makes it possible to purchase books, equipment, technology, field trips and more. The board and staff wish you a successful benefit event!



The National Do Not Call Registry

You have a choice about whether to receive telemarketing calls.

Simply go to www.donotcall.gov, enter your telephone numbers; that's it! And it's free. Registrations on the National Do Not Call Registry DO NOT EXPIRE. If you have previously registered your number, there is no need to register again.

Reminders

Check www.monitortelecom.com for further information

May 2nd is World Password Day

This annual reminder falls on the first Thursday of May to raise awareness of the best practices for safeguarding personal and financial info. Here are a few recommendations: Create long passwords using random characters, symbols and phases no less than 12 digits long. Change passwords every 3 months. Never use the same password twice. Use a multi-factor authentication and password managers

Late Fees

Effective January 1, 2024, the late fee on past due balances will increase from 2.2% to 2.3%. This fee is charged against any unpaid balances remaining at the time of the next billing cycle.

Notary Service

We offer free notary service at the business office. We recommend calling ahead to ensure the notary is available. Call 503-634-2266, 8am to 4pm, Monday-Friday.

Online Bill Pay and Paperless Billing!

Tired of writing monthly checks? Switch to Online bill pay for an easier way to pay your bill. You can also set up automatic monthly payments on the Monitor Telecom website. Paperless billing is also available. For more information, please contact the business office.

Business Office Closure:

Monday, September 2nd.....Labor Day

2024 Monitor Telecom Board of Directors



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503-634-2672



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503-634-2210



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Director
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"This institution is an equal opportunity provider and employer"