

In This Issue...

The Benefits of Home Security Cameras
Monitor Telecom 2026 College Scholarship
FRS Youth Tour Essay Contest
Emergency Power Outages
Internet and Beyond
Fee Changes
Reminders

New Year's Resolution Solutions

Start 2026 with the Speed you Deserve!

As the new year begins, many of us set resolutions to improve our lives. Whether it's getting healthier, staying more organized, or spending more quality time with family. But here's one resolution that can make all of those goals easier: upgrading to High Speed Gig Internet service.

Lightning Fast Speeds

With Monitor Telecom's Gig service, buffering becomes a thing of the past. Designed to handle the demands of modern households, it keeps multiple devices connected at full speed without interruption.

Perfect for Families

Whether streaming movies, gaming online, joining video calls, tackling homework, working remotely, running a business, or managing a whole home security camera system, Monitor Telecom's Gig service delivers the reliable performance seamlessly and simultaneously throughout the home. Gig service keeps you productive, calmer and keeps the peace at home!

A Resolution Solution That Lasts

Unlike most resolutions that fade in a few months, upgrading to Gig service is a change that keeps paying off all year long. Priced at \$127.00/month, it's an investment in convenience, productivity and enjoyment for the entire household!

Make Monitor Telecom's Gig service your resolution solution this year, and experience Internet that keeps up with your busy life! **Call us today!**
Work smarter, not harder!



2026 Technology Open House & Annual Meeting

March 11th, 2026:
Open House 6:30pm –
Annual Meeting at 7:00pm

This year marks the 15th anniversary of Monitor Telecom's Technology Open House, an event created to showcase the latest technological trends, products, and services that are shaping and advancing the telecommunication industry. Members are encouraged to ask questions, explore, enter in prize drawings, all while enjoying light snacks and beverages. This half hour function begins at 6:30pm in the upper conference room of the cooperative.

The Cooperative's Annual Meeting will begin at 7:00pm immediately following the Open House. Members will receive updates on the company's financial performance, upcoming projects, board election results, as well as visit with neighbors, friends, board and staff.

The official notice of the annual meeting will be mailed to all active members, and a separate mailing containing the election ballot for the Board positions # 3 and #4. Interested persons in running for a board position should leave a message for the Nomination Committee Chair at 503-634-2227. Please call the office if you need special accommodations for the meeting.

Mark your calendars and we look forward to seeing you there!

The Benefits of Home Security Cameras



Home security cameras have quickly become one of the most popular upgrades for modern households – and for good reason. They offer far more than just surveillance; they provide safety, convenience and peace of mind.

Safety First

One of the most important advantages is safety. Visible cameras act as a strong deterrent to potential burglars or trespassers, while recorded footage can provide valuable evidence to law enforcement if an incident occurs. Many security systems also include emergency support features, helping to ensure a faster response in critical situations.

Convenient Monitoring

Beyond safety, cameras add convenience by allowing remote access through smartphone apps, so you can check in on your home anytime. They're especially useful for monitoring pets, children, elderly family members, and porch cameras help to see when packages are being delivered at the front door. A standout feature in many systems is two-way audio communication, which allows you to speak directly to visitors, or even warn off suspicious individuals in real time – all without opening the door.

When it comes to installation, homeowners can choose wired or wireless systems. Wired cameras typically offer more stable connections and continuous power, making them ideal for long-term setups, though they require professional installation or DIY effort with cabling. Wireless cameras, on the other hand, are easier to install, more flexible in placement, and offer battery or solar power, making them perfect for renters or those who want a quick setup without drilling or wiring.

Peace of Mind

On a lifestyle level, security cameras provide peace of mind when you're away, and often integrate seamlessly with smart home systems, giving you greater control over alarms, lights, and locks. Whether you're traveling, working late at the office or simply want to feel more secure at home, consider how these cameras can become part of your daily routine – offering real-time monitoring, two way communication with family or visitors, and flexible installation options. By tailoring a system to meet your needs, you not only enhance safety, but also create a smarter, more connected living environment that support your comfort and confidence every day!



Monitor Telecom 2026 College Scholarship

Applications due by 4:00 pm,
Friday, April 3rd, 2026

Monitor Telecom is now accepting applications from local students to apply for the 2026 \$2,000 College Scholarship Program. The Board of Directors recognizes the importance of higher education, and the need for scholarship funding. Year after year, this program has been a great benefit for members and their immediate family.

Applicants must meet the following qualifications:

- The student is a dependent child of a Cooperative member in good standing, on the date of the initial award.
- The student is a current high school senior progressing satisfactorily toward graduation.
- The student attends a college certified by the Northwest Accreditation Association or recognized by the National Association of Trade and Technical Schools.

Application packets, instructions, along with rules and regulations, are available on the website www.monitorcoop.com, or call the business office at 503-634-2266. The deadline for all completed applications is March 27, 2026.

FRS Youth Tour Essay Contest

Application and essays are due by 4:00 pm, Friday, March 13th, 2026

Monitor Telecom Board of Directors would like to sponsor one local high school student to be part of the Foundation for Rural Services 2026 Youth Tour scheduled for June 1 – 5, 2026. This five day educational immersion in Washington, D.C. is designed for inquisitive and curious students to get an inside perspective on the telecommunication industry, learn the legislative processes and the importance of quality broadband services, while touring historical sites and national monuments. This all-expense paid trip will include travel, lodging, food, and spending money.

Eligible applicants must be a high school student living in the Monitor Telecom exchange, with active service, and must be 15, 16, or 17 years of age at the time of the tour. FRS will not accept any student 18 years of age or older; no exceptions will be made. To apply, students must submit a 500 word essay on "Broadband: It's Effect on my Future.", along with the application by 4 pm, March 6, 2026. Finalists will then be scheduled for an interview with the Monitor Telecom Board of Directors. The winner will be notified by the Company.

Applications are available online at www.monitorcoop.com or contact Kattie in the business office at 503-634-2266, for more information.

Emergency Power Outages

When the lights go out in the middle of a storm, it's more than an inconvenience – it can be a real safety challenge. Here are some practical ideas to help your household stay safe, warm, and prepared during cold-weather outages.

Keep Emergency Supplies Ready

Stock multiples flashlights and extra batteries. Try to avoid candles, which can be a fire hazard. Keep power banks charged along with other portable generators ahead of storms to keep phones usable. Have an emergency kit that includes first aid, bottles, water, non-perishable food, and blankets.



Food & Water Safety

Be sure to have plenty of non-perishable foods on hand such as canned goods, nut butters, dried fruit and reliable staples. Preserve refrigerated food by keeping fridge/freezer doors closed to maintain cold. A full freezer can hold temperature for 48 hours. Do not forget to have plenty of water! Store bottled water in case pipes freeze or municipal systems are disrupted.

Staying Warm Without Power

Layer Clothing and wear thermal layers, hats, and socks indoors. Insulate windows and doors by using towels, blankets, or draft stoppers to reduce heat loss. Only use safe heat sources! If you have a fireplace or wood stove, keep wood stocked. Never use gas stoves or grills indoors. – they produce deadly carbon monoxide.

Communication & Information

Have a battery-powered radio and stay updated on weather alerts and outage information. Be sure to report and outages by contacting your utility company promptly. Many offer apps or hotlines. Last but not least, stay connected by using texts instead of calling to conserve cell phone battery.



Internet and Beyond

Multi-Unit Broadband Service

Ready to expand your Internet coverage to outbuildings, shops, detached garages, or an accessory dwelling unit (ADU)? Multi-Broadband service makes it simple to stay connected across your entire property. For just \$25 a month, you'll enjoy extended broadband coverage without installation fees. The service comes with a carrier-grade router that is fully maintained by our team, so you never have to worry about upkeep or technical headaches. It's reliable, easy to use, and designed to keep your connection strong wherever you need it most. Some restrictions may apply to qualify. Contact the business office for more information at 503-634-2266.

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Statement of Nondiscrimination

Monitor Telecom is an equal opportunity provider and employer.

If you wish to file a discrimination complaint or learn more, please visit the USDA website: http://www.ascr.usda.gov/complaint_filing_cust.html. The website will give you the option to connect with them via telephone, email, or chat. If you have any questions about our nondiscrimination compliance efforts, please contact the business office at 503-634-2266 and ask to speak with the general manager, Geri Fraijo.

Fee Changes

Legacy Voice Rate Increase

Effective January 1, 2026, Monitor Telecom residential customers with legacy voice rates will see an increase from \$18.71 to \$21.00. This \$2.29 increase keeps us aligned with FCC benchmarks that all rural telephone providers must meet to receive federal subsidy revenues. If you have questions regarding this increase or would like to sign up for Fiber Voice, which will lower the monthly cost, please contact the business office at 503-634-2266.

Residential Service Protection Fund (RSPF) Increase

Effective January 1, 2026, the RSPF fee will increase from \$0.06 to \$0.08 per line. This fee is assessed by the state to ensure that all Oregonians have access to adequate and affordable telephone service. The fund supports the Oregon Telephone Assistance Program (OTAP), Telecommunication Devices (TDAP), and the Oregon Telecommunications Relay Service (OTRS).

Late fee and Deposit Interest Rate Change

Effective January 1, 2026, late fee on past due balances will remain at 2.4%. The annual interest rate for customer deposits decreased from 4.5% to 3.55. Please call the business office for questions on these rates.



The National Do Not Call Registry

You have a choice about whether to receive telemarketing calls.

Simply go to www.donotcall.gov, enter your telephone numbers; that's it! And it's free. Registrations on the National Do Not Call Registry DO NOT EXPIRE. If you have previously registered your number, there is no need to register again.

Reminders

Check www.monitortelecom.com for further information

Late Notices & Late Fees

Payments are due the 15th of each month. Any payment not received by the 15th will receive a late notice reminder. Late notices are mailed out on the 16th. If you are set up on auto pay after the 15th we suggest that you change the date to pull between the 1st and 15th day. This will prevent a late notice from being mailed to you each month. Please call the business office if you need assistance in changing your auto pay date.

Notary Services

We offer free notary service to our members. Please call the business to make an appointment.

Business Office Closure:

February 19President's Day

We wish all of you a safe and happy holiday!

988 National Suicide Prevention Lifeline

If you or someone you know is feeling depressed or suicidal, please call 1-800-273-TALK (8255).

National Domestic Violence Hotline

In need of help in an abusive environment? Call 1-800-799-7233.



2026 Monitor Telecom Board of Directors



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503-634-2672



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503-634-2210



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