

# Broadband Telecommunications Technician or Internship Opportunity

**Location:** Marion/ Clackamas County, Oregon **Employment Type:** Full-time or Internship

This position is a joint opportunity between two rural broadband providers, each devoted to strengthening the connectivity of the unique communities they serve through reliable, advanced broadband networks. Both organizations value teamwork, adaptability, and a willingness to support one another across service areas. If you enjoy hands-on work, appreciate variety in your day, and take pride in serving rural customers, you'll thrive in this collaborative environment.

This role is open to both experienced technicians and individuals seeking an internship to build skills in broadband and field operations. The role combines field work, customer interaction, and hands-on network troubleshooting. You'll help install and maintain broadband services, support CPE performance, and contribute to delivering reliable, high-quality connectivity throughout our rural service areas.

## **Key Responsibilities**

- Assist with installations: setting up broadband equipment.
- Basic troubleshooting
- Customer support
- Equipment handling
- Documentation
- Safety & Regulatory Compliance

## **Required Qualifications**

### **Experienced Technician Candidates:**

- Background in broadband, telecommunications, or network field service
- Strong understanding of home networking and CPE configuration
- Familiarity with fiber installation practices and/or wireless broadband equipment
- Ability to multitask and shift between installation, repair, and network support tasks

### **Internship Candidates:**

- Interest in broadband technology, networking, or field operations
- Willingness to learn and work in outdoor and rural environments
- Strong communication skills and a customer-focused mindset

### **All Applicants:**

- Valid driver's license and acceptable driving record
- Basic computer skills

- Ability to communicate with customers
- Ability to lift, push, pull, or move (75 lbs.)
- Ability to climb, bend, kneel, stand, and walk.
- Ability to work safely on ladders, in varying weather, and in rural settings
- Ability to perform on call shifts and work overtime as required.

### **Value-Add Skills**

These are not required, but they enhance your ability to contribute and grow:

- Fiber splicing
- Familiarity with GPON/XGS-PON.
- Industry certifications
- Experience with a rural ISP or utility-based broadband provider

### **Salary & Benefits**

- **Compensation dependent on experience and qualifications**
- Health, dental, and vision benefits
- Paid time off and holidays
- Training and certification support
- Opportunities for advancement in field operations or network services
- Supportive, team-oriented work culture

### **How to Apply**

Send your resume and a brief statement of interest, along with your salary expectations, to [jobs@monitorcoop.com](mailto:jobs@monitorcoop.com). We will contact qualified applicants to arrange interviews. To ensure full consideration, we encourage early applications. The position will stay open until it is filled, with a preferred application date of March 31st.